PREDICTING STOCK AVAILABILITY AT JAGO MINI MARKET USING MULTIPLE MODELS

TUGAS AKHIR



Program Studi Teknik Informatika Fakultas Teknologi Informasi

Universitas Kristen Duta Wacana

2011

PERNYATAAN KEASLIAN TUGAS AKHIR

Saya menyatakan dengan sesungguhnya bahwa tugas akhir dengan judul :

PREDICTING STOCK AVAILABILITY AT JAGO MINI MARKET USING MULTIPLE MODELS

Yang saya kerjakan untuk melengkapi sebagian persyaratan menjadi Sarjana Komputer pada pendidikan sarjana Program Studi Teknik Informatika/Sistem Informasi, Fakultas Teknik Universitas Kristen Duta Wacana, bukan merupakan tiruan atau duplikasi dari skripsi kesarjanaan di lingkungan Universitas Kristen Duta Wacana maupun di Perguruan Tinggi atau instansi manapun, kecnali bagian yang sumber informasinya dicantumkan sebagaimana mestinya.

Jika dikemudian hari didapati bahwa tugas akhir ini adalah hasil plagiasi atau tiruan dari skripsi lain, saya bersedia menerima sanksi berupa pencabutan gelar kesarjanaan saya.

Yogyakarta,

(Stefanus Sutanto)

22 06 4081

HALAMAN PERSETUJUAN

Judul

: PREDICTING STOCK AVAILABILITY AT JAGO MINI

MARKET USING MULTIPLE MODELS

Nama

: Stefanus Sutanto

NIM

: 22064081

Mata Kuliah

: Tugas Akhir

Kode: TI2126

Semester

: Antar Semester

Tahun: 2011

Pelah diperiksa dan diselujui

Di Yogyakarta

pada tanggal 19 Juli 201

osen Pembimbing I

(Lucia Dwi Krisnawati, S.S., M.A.)

Dosen Pembimbing II

(Ir. Harianto Kristanto), M. T., M. M.

ii.

TUGAS AKHIR

PREDICTING STOCK AVAILABILITY AT JAGO MINI MARKET USING MULTIPLE MODELS

Oleh: Stefanus Sutanto / 22064081

Dipertahankan di depan dewa Penguji Tugas Akhir / Skripsi
Program Studi Teknik Informatika Fakultas Teknologi Informasi
Universitas Kristen Duta Wacana – Yogyakarta
Dan dinyatakan diterima untuk memenuhi salah satu
syarat memperoleh gelar

Pada tanggal 27 Juli 2011

> Yogyakarta, 8 Agustus 2011 Mengesahkan,

Dewan Penguji:

1. Lucia Dwi Krisnawati, S.S. M.A.

2. Ir. Harianto Kristanto, M.T., M.M.

3. Hendro Setiadi, S.T., M.M., M.EngSc.

Ir. Sri Suwarno, M. Eng

Ketua Program Studi

Dekan

10 2. 22

(Drs. Wimmie Handiwidjojo, MIT.)

(Nugroho Agus Haryono, S.Si., M.Si.)

iii

Acknowledgements

This project will not be possible without the help of a number of people. Those are:

- 1. Dear God in Heaven. The author can't express enough gratitute for how much His blessing already be given to me.
- 2. Mrs. Lucia Dwi Krisnawati who has devoted her time to supervise the author project. Thank you so much for your patience and care.
- 3. Mr. Harianto Kristanto who is a expert in data mining field.
- 4. Jago Mini Market for allowing the author works on their place and gathers data.
- 5. My parents in Purbalingga for their support and belief in the author.
 Thank you!
- 6. The author friends especially Veronica Christiani who was working in the same workplace but with different project.
- 7. Other people which cannot be mentioned here. Thank you for all your helps.

ABSTRACT

Inventory management in general and stock availability management in particular hold crucial role maintaining the supply chain in a company. The project explained in this paper concerns mainly with predicting stock availability for an item based on sales data. Three models are used throughout this project to do the prediction calculations. They are Simple Exponential, Holt, and Winter models.

The process starts by creating the database as a prediction basis for the models. The next step is to create prediction procedure calculations. The last step is building an user interface to give user ease of use.

With the completion of this project, the author wants to implement three methods presented here to create an application that can help people, especially store manager to make decision on stock availability based on prediction result from the application produced.

Keywords: holt, winter, stock availability, stock prediction

TABLE OF CONTENTS

COVER PAGE	
PERNYATAAN KEASLIAN SKRIPSI	i
HALAMAN PERSETUJUAN	ii
HALAMAN PENGESAHAN	iii
ACKNOWLEDGEMENTS	iv
ABSTRACT	v
TABLE OF CONTENTS LIST OF FIGURES	vi
LIST OF FIGURES.	ix
LIST OF TABLES	x
Chapter 1: Proposal	1
1.1. Project Summary	1
1.2. Company Background	1
1.3. Issues with Current System	∠
1.4. Benefits and Constraint of Proposed System	3
1.5. Project Description	
1.6. Project Aim	
1.7. Project Objectives	4
1.8. Project Scope	5
1.9. Software and Hardware Requirements	5
Software Requirement 1.9.2. Hardware Requirements	
1.10. Development Methodology	6
1.11. Gantt Chart	6
1.12. # 辞程1	6
Chapter 2: Literature Review	8
2.1 Introduction to Inventory Control	Q

2.2. Method Proposed for Inventory Control	10
2.3. Inventory Control Past Researches	15
2.4. Summary	16
Chapter 3: Requirement Analysis	17
3.1. Introduction	17
3.2. Requirements Gathering	17
3.3. Requirements Summary	17
3.3.1. Data Flow Diagram	18
3.3.1.1. Context Diagram	18
3.3.1.1. Context Diagram	19
3.3.1.3. Data Flow Diagram Level 1	19
3.3.2. Csc Case Diagram	
3.3.3. High Level Use Case	22
3.3.4. Expanded Level Use Case	25
3.4. Dynamic Design	31
3.4.1. Introduction	31
3.4.2 Sequence Diagram	31
3.4.2.1. sdLogin	32
3.4.2.2, sdAddAccount	32
3.4.2.3. sdEditAccount	33
3.4.2.4. sdDeleteAccount	33
3.4.2.5. sdDataPreparation	34
3.4.2.6. sdDataMiningAnalysis	35
3.5. Static Design	36
3.5.1. Analysis Class Diagram	36
3.5.2. Class Diagram	37
3.6. Database Design	38
3.6.1. System Data Dictionary	38
3.6.2. Entity Relationship Diagram	39

Chapter 4: Implementation and Testing	.40
4.1. Introduction	.40
4.2. Implementation Methodology	.40
4.2.1. Change-log	.40
4.2.2. Data Preparation Menu	.41
4.2.2.1. Prepare Button	.41
4.2.2.2. Data Migration Button	.44
4.2.2.3. Continue Button	.45
4.2.3. Data Mining Analysis Menu	
4.2.3.1. Browse Item and Process Button	.47
4.2.3.2. Analyze Button	.52
4.2.3.2. Analyze Button	.53
4.4. Advantages and Disadvantages of the System	.71
4.2.3.1. Advantages	.71
4.2.3.2. Disadvantages	.71
Chapter 5: Conclusion	.72
5.1. Conclusion	.72
5.2. Future Works	.72
References	

Appendix A: Source Code

LIST OF FIGURES

Figure 1.1.	RAD Phases
Figure 3.1.	Context Diagram
Figure 3.2.	Data Flow Diagram Level 0
Figure 3.3.	Data Flow Diagram Level 1
Figure 3.4.	Use Case Diagram
Figure 3.5.	Login Sequence Diagram
Figure 3.6.	Add Account Sequence Diagram
Figure 3.7.	Edit Account Sequence Diagram
Figure 3.8.	Delete Account Sequence Diagram
Figure 3.9.	Data Preparation Sequence Diagram
Figure 3.10.	Data Mining Analysis Sequence Diagram
Figure 3.11.	Analysis Class Diagram
Figure 3.12.	Class Diagram
Figure 3.13.	ER Diagram
Figure 4.1.	Data Preparation Menu
Figure 4.2.	Message Boxes appear showing details of prepare process
Figure 4.3.	Data Preparation Menu after Prepare button completed
Figure 4.4.	Message Boxes showing details of Data Migration process
Figure 4.5.	Continue Button
Figure 4.6.	Data Mining Analysis Form
Figure 4.7.	Hem Browse
Figure 4.8.	Message box showing an error occurs
Figure 4.9.	Alat Lem Item
Figure 4.10.	Error showing not enough item sold in all periods
Figure 4.11.	Lem Povinal Sales
Figure 4.12.	Error showing two periods with zero sale
Figure 4.13.	Pasiran Item Sales
Figure 4.14.	Item 'Pasiran' sales summary
Figure 4.15.	Item can be analyzed notice
Figure 4.16.	Analysis Result

List of Tables

Table 4.1. Simple Exponential Result

Table 4.2. Holt Result

Table 4.3. Winter Result



Chapter 1: Introduction

1.1 Project Summary

This project is intended to help the store manager monitor stock availability flow and to enable the manager make decision regarding stock ordering based on the analysis provided by the system. Therefore, this project concerns with providing desktop-based application to assist that purpose. For the start, after some observations and discussions, the author able to gather the requirements needed and create model diagrams needed for the project. The administrator will do user management task while manager will draw the analysis of stock availability based on sales (invoice) by processing the stock data. For security measure, users with no privileges will not be able to access the system.

1.2 Company Background

Jago Mini-market was established in 1965. It was located at Urip Sumoharjo Street 24 Jogjakarta, Indonesia. In Jogjakarta, Urip Sumoharjo Street is one of Jogjakarta main streets consisting of many stores, mini markets, or malls beside Malioboro Street. Besides, it was also located near education and health facilities such as Duta Wacana Christian University (DWCU), Bethesda Hospital, and AA YKPN (Accounting School). People keep coming on the street everyday due to its proximity with the city downtown.

Jago Mini-market was a family business from the start. Therefore, crucial decisions relating to operation of Jago mini – market will be taken during the family discussions. Jago mini market is owned by Mrs. Maria and Mrs.Uli. Mrs. Maria is responsible for taking decision upon financial decision while Mrs. Uli act as its manager. Mrs Uli is responsible for the daily transaction at Jago Mini-market and also helps her elder-sister to make decision.

Jago Mini-market provides daily needs such as soap, shampoo, detergent, liquidcleanser, and etc. It also provides sewing kits (such as needle, thread, ribbons, etc), household utensil, food and beverages too. Since it was located closed to universities, Jago Mini-market's customer is focused to be students, university students, and local customers.

1.3 Issues with Current System

Jago Mini-market does not have an Information System to support the transaction process. They still use the traditional hand-writing manual receipts and cash register for the accounting system. Using hand-writing manual receipts may be more authentic than computerized print-out, but using hand-writing manual receipts also have disadvantages too.

Before moving further, the procedure of the accounting system in Jago Mini-market will be explained first. Each employee will collect all invoices they get within that day. Next, they'll summarize all of items sold in the wrap-up sheet. Each employee will hand-write the wrap-up sheet. Both invoices and wrap-up sheet then will be submitted to the manager. For proofs, please refer to the Appendix.

With hand-writing manual receipts, the staffs work twice because after they have been finished, they need to make copies of the data in the receipts. Not only time-consuming, but it also doesn't assure the validity of the data. Sometimes if we use hand-writing, we can do several mistakes such as wrong item names, items amount sold, wrong calculation and many more. Thus, sometimes the data written on the receipts are not matched with the reality. For instance, data recorded in the invoices sometimes not matched with the one in wrap-up sheet.

Another issue concerns unstructured data which occurred in Jago Mini-market. They do not have general standardization in items name. For instance, item with label "ribbon" may represent different colors. Therefore, this will affect the inventory control because we don't know which color of the ribbon was sold due to redundant naming. Additionally, the naming appears in both invoices and wrap-up sheet which lead to unmanaged inventory.

Concerning with the author project, inventory control is the key. From time to time, we need to place an order to replenish the item which already or near out-of-stock state in order to maintain inventory condition and satisfy customer needs. In the case presented above, we need to know which item is nearing out-of-stock state. However, since the name is the same for different items, there is no way to know which item that nearing stock-out.

1.4 Benefits and Constraints of Proposed System

The proposed system should be able to overcome the issues mentioned in the section 1.3 before. The system will help the store manager (Jago mini market manager in this case) monitor their stock flows in the inventory. User (manager) can generate report showing which items need to be replenished and monitor its flows in the past in just a few clicking. Thus, the system will be beneficial for the Jago manager.

For administrators, the system will provide the user management function so the administrators can add, edit, and delete user account's information in just one window. Any new user account created must be approved by the administrators before it can be used.

Alas, this project will produce the system that can assist the issues faced (as explained in section 1.3) above. One last thing needs to be emphasized is in Jago Mini Market, all daily works (such as stock and invoice management are done by the manager. Therefore, administrator in the author's project created only for user management purpose.

1.5 Project Description

The end users for the system are administrator and the user (manager). The system would be a standalone system. The functionalities for the system are mentioned below.

Functionalities for the manager are:

• Log into the system

- Monitor stock flows
- View prediction result for t

While functionalities for the administrator are:

- User management (add, edit, and delete)
- Log into system

Lastly, outputs expected from this project are:

- ✓ Predict stock amount should be supplied
- ✓ Enable manager to make decision
- ✓ Enable manager to monitor stock flows
- ✓ Provide analysis on stock circulations/flows certain item

1.6 Project Aim

The aim of this project is to help the store manager to predict stock availability for a certain period in Jago shop specifically. Another aim is to create desktop-based system that facilitates the stock prediction. In addition, this project will help store manager monitors—in this case, Jago store manager - availability of stock. This is meant to manage the capital flow of the store in order to avoid useless investments such as ordering items that have under target sales.

1.7 Project Objectives

The objectives for this project are as follows:

- To predict the number of stocks that should be supplied into the store.
- To enable store manager make decision of stock availability (future order) based on system prediction.
- To enable store manager monitors the circulation of current stock.

To enable store manager search for stock availability for a certain items.

1.8 Project Scope

The agreeable scope of the project is to develop desktop-based data system that covers a total of 7 use cases. Those 7 use cases will serve the administrator and the user (manager).

1.9. Software and Hardware Requirements

1.9.1. Software Requirements

Software required for managing this project are:

- Microsoft Visual Studio 2010 as development tool
- Microsoft Visual Basic as development language
- Microsoft Office Project 2007 as Gantt Chart maker
- Microsoft Office Word 2007 as word processor
- Visual Paradigm 8.0 Community Edition as analysis and design (UML) modeler
- Balsamig as GUI mockup designer tool
- SQL Server 2008 as database engine

1.9.2. Hardware Requirements

- Laptop to do the project
- USB Flash Drive to back up the project data

1.10. Development Methodology

The author will use Rapid Application Development as development methodology for Final Year Project II. Core Partners (Core Partners, n.d.) points out that in general RAD intended to describe a process of development that involves application prototyping and iterative development. According to Case Maker (Case Maker, 2000), RAD is an iterative process that the items could be developed quickly and produced high quality system at a relatively low investment cost. It is designed to take the maximum advantage of powerful development software that has evolved recently. Lastly, Case Maker (Case Maker, 2000) mention that with RAD, the risks while working on project are reduced with splitting the project into several smaller parts and providing more ease of change during development process.

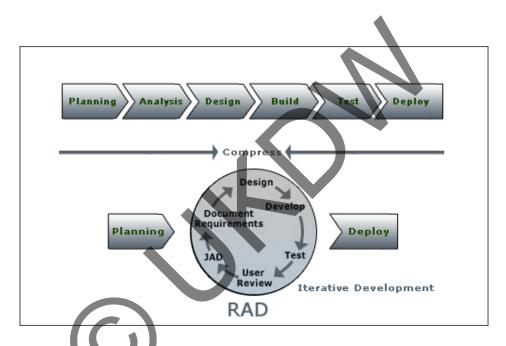


Figure 1.1. RAD Phases (Trust System & Software, 2000)

Based on figure above, we can see that the six phases of software development life cycle (SDLC) are compressed into just three phases: planning, iterative development, and deployment. The core of RAD is located on the iterative development (second phase) involving several steps started from Document Requirements, Design, Develop, Test, User Review, and JAD. After pass the iterative development phase, the software can be deployed to the client.

There are several advantages and disadvantages from RAD (Core Partners, n.d.). The advantages are increased speed (in terms of development speed and decreased time of delivery) and increased quality (in terms of specifications conformation and low maintenance costs). On the other hand, the disadvantages are reduced scalability (lack the scalability of a solution that was designed as a full application from the start) and reduced features (due to time boxing where features are pushed off to later versions in favor of delivering an application in short time frame).

1.11 Gantt Chart

Please refer to Appendix C for complete Gantt Chart at the end of this report

1.12 Vision

There are several work items that the author needs to finish in the BIT305. First thing is creating database as base for the data mining analysis for Simple Exponential, Winter, and Holt's calculations. Because data provided are raw, thus the author must input the data to the database manually. This may draw setback to the project deadline. The author also needs to prepare several reports including interim presentation, monthly progress reports, and technical reports. Time management becomes key factor here.

Another important issue is changes. Change is inevitable in this kind of project. For instance, either database design or use case diagram may need to be revised. Another scenario is both of them must be revised according to the project. Therefore, this also becomes a factor the author needs to be solved.

Chapter 5: Conclusion

5.1. Conclusion

There are two kinds of conclusions that can be inferred.

- 1. To the Jago mini market:
 - Based on analysis produced in the chapter 4, the author could say that
 most item on the Jago mini market can be defined and predicted by
 Winter method.
 - The author feels that Jago mini market is not ready yet for the author's application because they don't have Information System yet.
- 2. From science point of view
 - For this kind of store (such as Jago mini market) the most appropriate method that can be applied into the store is Winter.

5.2. Future Works

- 1. More sales data shall be added to the database
- 2. Develop more interesting and understandable GUI

REFERENCES

Anonymous. (2002). *Chapter 25: Inventory Theory*. Retrieved from http://www.me.utexas.edu/~jensen/ORMM/supplements/units/inventory/inventory.pdf.

Babai, M.Z., & Dallery, Y. (2005). *Inventory Management: Forecast Based Approach* vs Standard Approach. Paper presented at the International Conference on Industrial Engineering and System Management (IESM05), Marrakech: Morrocco (2005). Retrieved from http://hal.archives-ouvertes.fr/docs/00/11/86/42/PDF/Paper_Proceedings_IESM_2005.pdf.

Babai, M.Z., Syntetos, A.A., Dallery, Y., & Nikolopoulos, K. (2007). Dynamic Re-Order Point Inventory Control with Lead-Time Uncertainty: Analysis and Empirical Investigation. *International Journal of Production Research*, 49(9). Retrieved from http://repository.peerproject.eu:8080/jspui/bitstream/123456789/3681/1/PEER_stage2 10.1080%252F00207540701666824.pdf

Case Maker. (2000). *Rapid Application Development*. Retrieved from http://www.casemaker.com/download/products/totem/rad_wp.pdf.

Core Partners. (n.d.). *Rapid Application Development*. Retrieved from http://www.corepartners.com/pdf/rad.pdf.

Enslow, B. (2004). Supply Chain Inventories Strategies Benchmark Report: How Inventory Misconceptions and Inertia are Damaging Companies' Service Levels and Financial Results. Retrieved from http://www.uncg.edu/bae/isom/tisec/benchmark_article.pdf.

Enns, S.T. (n.d.). The Performance of Replenishment System under Optimal Settings. Paper presented at the 19th International Conference on Production Research. Retrieved from http://www.icpr19.cl/mswl/Papers/087.pdf.

Enns, S.T., & Sawanruji, P., (2000). *Distribution Planning and Control: An Experimental Comaprison of DRP and Order Point Replenishment Strategies*. Retrieved from http://www.sba.muohio.edu/abas/2000/p-3722_enns.pdf.

F. Badilla. (n.d.). *Holt-Winters' Exponential Smoothing with Seasonality*. Retrieved from http://www.cec.uchile.cl/~fbadilla/Helios/referencias/08HoltWintersSeason.pdf.

Goodwin, P. (2010). *The Holt-Winters Approach to Exponential Smoothing: 50 Years Old and Going Strong*. Retrieved from http://www.forecasters.org/pdfs/foresight/free/Issue19_goodwin.pdf.

IASC Foundation Education. (n.d.). *Technical Summary: IAS 2 Inventories*. Retrieved from http://www.iasb.org/NR/rdonlyres/C3CB7566-055E-46A7-9282-EADC01FAE351/0/IAS2.pdf.

Lewin, S. (n.d.). *Inventory Planning & Optimization: Extending The Enterprise through the Supply Chain.* Retrieved from http://www.sourcetrix.com/docs/Whitepaper-Inventory Planning.pdf.

Rat, W. (n.d.). *Inventory Management: Production Planning and Control*. Retrieved from

http://utcc2.utcc.ac.th/faculties/engineer/learning/wanchai_rat/subject/Production%20Planning%20and%20Control/chapter8.pdf.

SCORE®. (2002). *Inventory Control*. Retrieved from http://www.ct-clic.com/Newsletters/customer-files/inventory0602.pdf.

Trust System & Software. (2010). *RAD Diagram*. Retrieved from http://www.softrust.com/Methodology_pd.aspx.

Winston, W. L. (1994). *Operations Research: Application and Algorithm Third Edition*, Belmont, : Duxbury Press.